



Notice of Nondiscrimination

Health Solutions West, Inc. complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, religion, national origin, age, disability, sexual orientation, marital status, veteran status or sex. Health Solutions West, Inc. does not exclude people or treat them differently because of race, color, religion, national origin, age, disability, sexual orientation, marital status, veteran status or sex.

Health Solutions West, Inc.:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - o Qualified sign language interpreters.
 - o Written information in other formats (large print, audio, accessible electronic formats, other formats).
- Provides free language services to people whose primary language is not English, such as:
 - o Qualified interpreters.
 - o Information written in other languages.

If you need these services or you believe that Health Solutions West, Inc. has failed to provide these services or discriminated in another way on the basis of race, color, religion, national origin, age, disability, sexual orientation, marital status, veteran status or sex, you can contact or file a grievance with:

Nevada Drollinger-Smith
Civil Rights Coordinator
515 28 3/4 Road
Grand Junction, CO 81501
Phone 970-683-7114
Toll Free 1-866-470-5928
Fax 970-683-7160
Email advocate@healthsolutionswest.org

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, a staff member is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/smartscreen/main.jsf> or by email or phone at U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, 1-800-868-1019, 800-537-7697 (TDD). You can access the complaint forms on the website: <https://www.hhs.gov/civil-rights/filing-a-complaint/index.html>.



Health Solutions West Non-Discrimination Tagline - Top 17 Languages

ATTENTION: If you speak [insert language], language assistance services, free of charge, are available to you. Please alert a staff member to help you call AMN Language Services at 1-833-230-6785.

ማሳሰቢያ፡ የ አማርኛ ቋንቋ ተናጋሪ ከሆኑ፣ ከክፍያ ነጻ የቋንቋ ድጋፍ አገልግሎቶች ሊቀርቡልዎ ይችላሉ። እስከዎን ወደ AMN Language Services በ 1-833-230-6785 ተጠቅመው በመደወል ስራተኛችን ድጋፍ ይጠይቁ።

1- اللغوية على الرقم AMN تنبيه: إذا كنت تتحدث العربية، فتصبح خدمات المساعدة اللغوية متاحة لك مجاناً. يرجى لفت انتباه أحد الموظفين لمساعدتك في الاتصال بخدمات 833-230-6785.

NI YON YIHE: Ibale ni pôl Bassa, bôt bà ba hôla bé i kôbol , yanga, ba yé ha i nyu nan. Ni noode bâl ngim mut nu a sal ha, a la hôla bé i sébél hôma ba kôblane mahôp jôl jé le AMN Language Services nsinga we u nu 1-833-230-6785.

注意：如果您说简体中文，您可以免费获得语言援助服务。请提醒工作人员帮助您致电AMN语言服务1-833-230-6785。

ATTENTION : Si vous parlez Français Canadien, des services d'assistance linguistique, gratuits, sont à votre disposition. Veuillez demander à un membre du personnel de vous aider à appeler les services linguistiques d'AMN au 1-833-230-6785.

ACHTUNG: Wenn Sie Deutsch sprechen, ist für Sie eine kostenlose Sprachunterstützung verfügbar. Bitte wenden Sie sich an einen Mitarbeiter, um Ihnen dabei zu helfen, die AMN-Sprachdienste unter 1-833-230-6785 anzurufen.

NLERUANYĀ: Ọ bụrụ na ị na-asụ Igbo, ọrụ enyemaka asụsụ, n'efu, bụ dị maka gị. Biko mee ka onye ọrụ mara ka ọ nyere gị aka ịkpọ Ọrụ Asụsụ AMN na 1-833-230-6785.

注：日本語を話せる場合は、言語支援サービスを無料でご利用いただけます。AMN言語サービス（1-833-230-6785）への電話をサポートするためにスタッフにお知らせください。

주의: 한국어를 구사하는 경우 무료 언어 지원 서비스를 받으실 수 있습니다. AMN 언어 서비스(1-833-230-6785)로 전화하여 직원에게 도움을 요청하시기 바랍니다.

सावधानी: तपाईं नेपाली भाषा बोल्नुहुन्छ भने तपाईंलाई भाषा सहायता सेवाहरू निःशुल्क उपलब्ध छन्। कृपया तपाईंलाई AMN भाषा सेवाहरूको 1-833-230-6785 मा फोन गर्न मद्दत गर्नका लागि कर्मचारी सदस्यलाई सम्झाउहोस्।

XIYYEEFFANNOO: Yoo Afaan Oromoo haasoftu ta'e, tajaajilootni deeggarsa afaanii, kanfaltii tokko malee bilisaan ni jira. Maaloo miseensotni hojii gara AMN Language Services itti karaa 1-833-230-6785 bilbiluudhaan akka isin gargaaran itti himaa.

توجه: اگر به زبان فارسی صحبت می‌کنید، خدمات کمک زبانی، بصورت رایگان، در اختیار شما قرار می‌گیرد. لطفاً به یکی از کارکنان اطلاع دهید تا به شما کمک به شماره ۱-۸۳۳-۲۳۰-۶۷۸۵ تماس بگیرد. «AMN کند با خدمات زبانی»

ВНИМАНИЕ! Если Вы говорите на [вставить язык], услуги по оказанию языковой помощи предоставляются бесплатно. Предупредите сотрудника, чтобы он помог вам позвонить в центр языковой поддержки AMN по телефону 1-833-230-6785.

ATENCIÓN: Si habla [Español (América Latina)], se encuentran disponibles servicios de asistencia lingüística de forma gratuita. Avísele a un miembro del personal para que le ayude a llamar a AMN Language Services al 1-833-230-6785.

PAUNAWA: Kung nagsasalita ka ng Taglog, available para sa iyo ang mga serbisyo ng tulong sa wika nang walang bayad. Pakisuyong sabihan ang isang miyembro ng kawani para tulungan kang tumawag sa AMN Language Services sa 1-833-230-6785.

CHÚ Ý: Nếu nói tiếng Việt, quý vị sẽ được hưởng các dịch vụ hỗ trợ ngôn ngữ miễn phí. Vui lòng thông báo cho nhân viên để họ giúp quý vị gọi Dịch Vụ Ngôn Ngữ AMN theo số 1-833-230-6785.

ÀKÍYÈSÍ: Tí o bá nsọ fi èdè tí ó jé síí, àwọn isẹ ìtọ́jú tí ìrànlowọ̀ èdè, lófèṛé, wà fún ọ. Jòwọ̀ ta ọ̀sìsẹ̀ kan lólobó láti ràn ọ̀ lówọ̀ láti pe AMN Language Services ní 1-833-230-6785.